

[illegible]

- [illegible]

means for transmitting said accepted data to
an information providing server;

12. A recording medium that can be read by a computer, and that accepts data of a problem and provides a solution to said problem, said medium having a function to receive said data of said problem, a function to search either first storage device having

solution rules stored in association with said data or second storage device having examples of solution in association with said problem, and a function to extract a solution corresponding to the result of having searched for said solution rules.

13. A recording medium according to claim 12, wherein said function to extract said solution corresponding to said solution rules has a function to search a content database having information of solutions associated with said solution rules.